Responses to Offeror Questions Genetic Testing for Paternity Determination – Division of Child Support #1217

| # | Offeror Question | Answer |
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| 1 | Q: Please confirm the testing turnaround time. Section 3.2.10 states that testing is to be performed with 2 weeks; however, Section 3.2.22 states 21 days. | A: To clarify, DSS expects the Offeror to schedule draws for all parties and begin testing within 14 days of notification. DSS further expects the offeror to complete the entire process (draw to results with report) within the 21 day timeframe noted in 3.2.22. |
| 2 | Q: Will the current vendor complete all partial cases or will partial samples be transitioned to the new vendor if awarded the contract? | A: The current vendor will complete all partial cases. |
| 3 | Q: Are any collections performed by agency personnel at any of the DSS and DPS offices? If so, what percentage? | A: Please refer to 3.2.2 and the SDCL referenced within this section. |
| 4 | Q: What is the current collection schedule statewide, including hours and locations? | A: Per 3.2.2 - draw sites will not occur in DSS locations. The Offeror is responsible for all scheduling, locations, and collections of samples. |
| 5 | Q: Are any local collections scheduled by DSS or CPS staff? If so, what offices? | A: No, the offeror is responsible for all scheduling, draw locations, and collection of samples. |
| 6 | Q: Do any of the child support offices or children protection services locations serve as collection sites? If so, which ones? | A: No, Per 3.2.2 - draw sites will not occur in DSS locations. |
| 7 | Q: Is a copy of our CAP Accreditation Certificate sufficient to meet the requirements of 3.2.1.3? If not, please specify what documentation is required. | A: A copy of the certificate is sufficient for this RFP. |
| 8 | Q: Is the document provided on page 19 to be completed and included with the proposal submission? | A: This information will be completed at the time of contract signing and is not required to be signed and completed with the proposal. |
| 9 | Q: 1.4 Submitting your proposal Please advise if the cost proposal is to be on a separate flash drive from the technical response or if the two can be submitted on the same flash drive. | A: The two can be submitted on the same flash drive. |

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